

Informing Patients of Post Investigation Histology

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Key Documents Owner:	Emma Duggan/Felicity Eykyn	Bowel Cancer & Bowel Scope Screening Manager/Bowel Cancer Lead Nurse Specialist Screening Practitioner
Approved by:	Bowel Screening Operational Meeting	
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Date of review:	27 th January 2021	

Key Amendments

Date	Amendment	Approved by
19 th June 2019	Documents extended for 6 months whilst reviewed	Emma Duggan
11 th Feb 2020	Documents extended for 6 months whilst review and approval is processed	Emma Duggan
27 th July 2020	Documents extended for 6 months during COVID-19 period	QGC/Gold Meeting

DETAILS OF GUIDELINE

1. All patients will be informed that they will receive a telephone call from a Specialist Screening Practitioner when the histology results are available.
2. When the SSP reviews the histology results on the pathology system, all patient identifiable details will be checked to ensure correct patient / correct results. Any queries with results will be reviewed by the relevant screening colonoscopist at the earliest opportunity.
3. The patient will be contacted by the SSP to ask whether they would like to be told the results over the phone or if they would prefer to see an SSP in clinic to discuss their results. In the event the patient elects to receive the results over the telephone the responsible SSP for the patient will then provide the relevant histology results. Alternatively where complex results are received requiring an expert opinion the patient should be advised that there will be a delay in reporting.
4. SSP should place emphasis on ensuring that the language used is clear and simple, avoiding medical jargon or euphemisms.
5. The SSP should ensure that all discussions are fully documented. The BCSS advanced appropriately and the resultant letters despatched.

Please note that the key documents are not designed to be printed, but to be used on-line. This is to ensure that the correct and most up-to-date version is being used. If, in exceptional circumstances, you need to print a copy, please note that the information will only be valid for 24 hours and should be read in conjunction with the key document supporting information and/or Key Document intranet page, which will provide approval and review information.