

FLOWCHART FOR NFA ADMISSIONS

- Establish that the patient is homeless or at risk of homelessness.
- Find out which local authority the patient has a local connection to if possible.
- Refer with hospital location, name and date of birth.

Refer to:

Worcestershire Homelessness Pathway Project (WHPP)

Homeless Pathway Liaison Officer: Lindsay Nock

Phone: 01905 733505 or Ext: 33066 WRH

Mobile: 07715 091 310

Email: lindsay.nock@nhs.net

1. Visit the **ALERT** referral portal at
<https://live.housingjigsaw.co.uk/alert/duty-to-refer>
2. Enter details of your agency
3. Provide details of the household being referred
4. Complete a consent to share declaration
5. Submit

Out of Hours Emergency numbers
operate for weekends and nights
(after 5pm) when the Housing
Teams are not available.

If Lindsay is not available and the case is urgent or out of
area then directly contact the appropriate local
connection or nearest housing authority below.

WORCESTER

Phone: 01905 722589/722233
for Housing Team.

Email:
housing@worcester.gov.uk

OUT OF HOURS
01562 733178

WYCHAVON

Phone: 01386 565020 for
Duty Housing Officer.

Email:
housingneeds@wychavon.gov.uk

OUT OF HOURS
01562 733178

WYRE FOREST

Phone: 01562 732787 for
Duty Housing Officer.

Email:
housingadviceteam@wyreforestdc.gov.uk

OUT OF HOURS
01562 850053

MALVERN

Phone: 01386 565020 for
Duty Housing Officer.

Email:
housingneeds@wychavon.gov.uk

OUT OF HOURS
01562 733178

BROMSGROVE

Phone: 01527
557510/07841071642
for Housing Team.

Email:
HousingNeeds@bdht.co.uk

OUT OF HOURS
01562 733178

REDDITCH

Phone: 01527 534069

Email:
brenda.holden@bromsgroveandredditch.gov.uk
lee.ward@bromsgroveandredditch.gov.uk

OUT OF HOURS
01527 67666